

## **iGrafx® Announces Collaborative Process Management Solutions that Help Customers Centralize, Share and Seamlessly Manage Process Knowledge**

**Tualatin, OR.** — August 17, 2016 — iGrafx®, a leading provider of Business Process Management (BPM) solutions, announced enhanced Collaborative Process Management capabilities that help businesses centralize and govern process knowledge and improvement efforts for operational efficiency.

Having a central repository that stores and manages processes as well as all associated information, and leveraging that as reusable knowledge to accelerate projects is key to providing process transparency and understanding throughout an organization. By centralizing process knowledge, iGrafx Collaborative Process Management solutions help companies become more productive in developing, documenting, communicating, and managing business process information.

“In order for companies to successfully drive business performance with transformation and innovation initiatives, they must be able to understand existing processes and manage process change throughout their organization,” said Ken Carraher, CEO of iGrafx. “iGrafx Collaborative Process Management solutions aid effective collaboration and communication by getting everyone on the same page, speeding up improvement efforts and driving operational efficiency.”

By having visibility into current process information that can be contrasted with historical data, tying roles to responsibilities, and having the ability to easily identify information gaps, iGrafx Collaborative Process Management solutions enable effective management of change and drives collaboration and improved process efficiency.

“By starting with centralizing process knowledge and bringing that knowledge to light, companies can ensure the right data gets into the right hands, fostering an environment that fuels productivity and facilitates process optimization,” said Ed Maddock, VP of Process Management Solutions.

Find out more about [iGrafx Collaborative Process Management](#).

### **About iGrafx**

iGrafx business process management and analysis solutions empower organizations to achieve maximum performance. iGrafx captures and communicates the alignment of strategy, people, processes and technology, and unites the entire organization around delivering business value. iGrafx delivers strategic and operational decision support to enable our customers to become and remain world class competitors. For over 20 years, iGrafx products and services have been helping companies of all sizes across the globe manage their processes and optimize their business. For more information, please visit [www.igrafx.com](http://www.igrafx.com)

**Press Contact Information:**

iGrafx

September Danforth

503-404-6030

[september.danforth@igrafx.com](mailto:september.danforth@igrafx.com)

[www.igrafx.com](http://www.igrafx.com)

*© 2016 iGrafx, LLC. All rights reserved. iGrafx and the iGrafx logo are trademarks or registered trademarks of iGrafx, LLC. All other product, font and company names and logos are trademarks or registered trademarks of their respective companies.*