



News Release

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IGRAFV LAUNCHES NEW VERSION OF ITS INDUSTRY LEADING SIX SIGMA SOLUTION

Ease of Use, Increased Model Precision and Enterprise Integration Top Features that Will Drive Customer Return on Investment

Tualatin, Ore. —November 30, 2004 — iGrafx®, a leading provider of Business Process Analysis (BPA) solutions, announced the availability of the 2005 version of its industry leading process analysis solutions for Six Sigma. The new version will enable Six Sigma practitioners to complete projects faster and with greater precision resulting in improved results from their Six Sigma initiative.

Six Sigma practitioners at all belt levels rely on iGrafx to gain a greater understanding of their processes and to identify and validate improvements through designed experiments. The 2005 version further enhances these capabilities by providing a framework that simplifies the effort required to develop models and enables practitioners to develop process models with greater precision, leading to improved results.

For those taking an organization-wide approach to Six Sigma, the 2005 iGrafx release offers more options for repository data management as well as enhanced security features and network integration. iGrafx also facilitates cross-functional communication and knowledge sharing through web and thin client access to the central process repository.

iGrafx offers a unique combination of process improvement initiative specific features as well as comprehensive capabilities required for process improvement. This combination enables companies undergoing multiple initiatives, such as Six Sigma, Lean, Business Process Management (BPM) and ISO to deploy a single product family that addresses all their needs. The result is a powerful solution set at a compelling value that is enhanced by leveraging training, project knowledge and enterprise-wide deployment economies of scale.

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In use by thousands of organizations worldwide, including more than two thirds of the Fortune 100 companies, iGrafx has become an invaluable tool for mapping, analyzing, optimizing and managing business processes. iGrafx has a history of developing groundbreaking process excellence solutions that target specific user needs while facilitating an enterprise-wide approach to process improvement such as its flagship product iGrafx® FlowCharter™ 2005, the industry leading iGrafx® Process™ 2005 for Six Sigma and the enterprise process management server, iGrafx® Process Central® 2005.

"As Six Sigma and Lean have expanded from traditional applications to include transactional projects and from manufacturing to service industries the need to use new techniques such as process modeling and Monte Carlo simulations have become vital tools for Black Belts," said Jack West, president, Six Sigma Adventures. "I use iGrafx Process for Six Sigma as a standard component in my Black Belt training curriculum and the new features in the 2005 version such as the integration with Lean Value Stream Maps and the ease of use enhancements are going to bring added value to my students."

"Our dedication to the Six Sigma market continues with this new release," said Ken Carraher, president, iGrafx. "Our approach to delivering quality solutions that serve our customer's needs has always been to listen to what our customers are asking. This release represents the continuation of this approach for the Six Sigma community. Through our partnerships with leading Six Sigma consultancies as well as our enterprise customers, we are providing new features our customers have asked for that will have a direct benefit on their initiatives. "

Pricing and Availability

Announced today, the 2005 version of the iGrafx product family is available directly from iGrafx and major enterprise software resellers. U.S. suggested retail pricing for *iGrafx FlowCharter 2005* is \$395 and iGrafx Process for Six Sigma is \$1495. Pricing for all other iGrafx components can be obtained by contacting iGrafx directly. For more information on any of the 2005 versions of the iGrafx product family, or to purchase directly from iGrafx, please visit www.igrafx.com or phone 503.404.6050.

About iGrafx

iGrafx provides a comprehensive family of business process analysis tools that help organizations understand, analyze, and optimize their processes for key corporate initiatives including Six Sigma, Lean, Business Process Management (BPM), ISO and Sarbanes-Oxley. iGrafx solutions create a team-based collaborative process visualization and analysis environment that enables companies to achieve and sustain process excellence while increasing their return on investment. The iGrafx process management solution assists in reducing costs, increasing resource utilization, and determining how best to allocate and deploy resources. iGrafx is a division of Corel Corporation.

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