

**For Release 8:00 am
November 7, 2018**

iGrafx Secures Dexus as Customer for Business Transformation Support

Leading Australian property group selects iGrafx to scale business excellence

Austin— November 7, 2018 — For the past six months, Dexus, one of Australia’s leading property groups, has been using iGrafx to maintain alignment, maximize efficiency and ensure continuous improvement.

“In May 2018, we selected iGrafx as our business transformation platform provider,” said Warren Evans, Dexus Head of Business Excellence. “We now have more than 320 processes documented and shared centrally. The quality and consistency of our processes has come a long way, and our employees currently rate this Business Excellence initiative as highly functioning.”

“We are thrilled to have Dexus as a customer,” said Taito Nakagawa, iGrafx Vice President Asia Pacific and Latin America. “There are other providers that can offer some of the functionality that iGrafx delivers – some even headquartered in Australia – but no other solution can provide the scalability, breadth and depth that iGrafx can.”

Prior to implementing iGrafx, Dexus launched a formal Business Excellence initiative in 2014 with the goal of making things simple and easy for customer tenants and their own workforce. Three years later, it was determined that a cohesive, collaborative business transformation platform was necessary to ensure standardization and adoption, and after an assessment of options, iGrafx was selected.

“With more than 400 employees in offices in Sydney, Melbourne, Brisbane and Perth engaged in managing assets across the office, industrial, retail and healthcare sectors, staying

aligned is crucial,” Evans commented. “Business Excellence has further empowered our people, and has had the multiplier effect, such that we are all improving the way we work on a continuous basis.”

About Dexus

Dexus is an Australian Real Estate Investment Trust, with \$27.2 billion of assets under management. Listed on the Australian Securities Exchange, Dexus manages and directly invests in high quality Australian office and industrial properties, and also actively manages office, industrial, retail and healthcare properties across Australia on behalf of third-party capital partners.

About iGrafx

Founded in 1991, iGrafx is the worldwide leader in digital business transformation software, with solutions that have helped 2/3 of the fortune 100 and 10,000 customers worldwide save and generate over a billion dollars. The company focuses on a single thing: ROI-proven business transformation. Integrating seamlessly with other systems of record, and reporting results in real-time dashboards, iGrafx allows customers to map and model processes, then make digital operations decisions more effectively than with any other tool in existence.

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