Process360 Live
The Intelligent Process Management Platform

The iGrafx Process360 Live Platform offers a suite of products that deliver end-to-end business process transformation. It combines the power of process mining with process design, simulation, predictive analytics, and AI-based automation, reducing costs, ensuring compliance, and improving the customer experience.

OPERATIONAL INTELLIGENCE
Process Mining | Process Simulation

Operational intelligence is key to process understanding and optimization. Empower your enterprise with the process knowledge and actionable insights they need to make improvements and solve problems before they happen.

- Capture as-is business processes
- Monitor process in production in real-time
- Identify bottlenecks and inefficiencies automatically to drive optimization
- Collect, manage and maintain process knowledge in a single repository
- Use analytics and insights to support critical decision-making
- Perform process simulation to create better process designs
PROCESS DESIGN

Designing more efficient processes allows enterprises to respond to changes faster and reach business goals. Design, analyze, and optimize critical processes to improve performance, comply with regulations, and enhance the customer experience.

- Build responsive process models to ensure efficiency and best practice
- Create audit trails and comply with government regulations
- Identify process risks and mitigation strategies through effective controls
- Use in-depth process analysis to mitigate risk and identify KPIs
- Build effective enterprise-wide business strategies that drive process execution
- Provide teams simple access to process documentation, standard operating procedures, and multi-media content
- Create accurate customer journey maps and monitor key performance indicators

AUTOMATION

IPaaS | Workflow Automation | Conversational AI

Business process automation eliminates manual, error-prone work and leads to higher efficiency. Create automated processes, increasing your team's productivity and ensuring consistent, high quality business process execution.

- Integrate with third party software to move data between systems
- Automate processes to reduce risk and save time while eliminating non value-add activity
- Automate workflows to create reliable, repeatable processes
- Automatically route work to the right people at the right time
- Continuously improve and optimize processes
- Support employee and customer inquiries without human labor

Why Process360 Live?

- Increased Efficiency
- Risk & Compliance
- Continuous Improvement
- Cost Reduction

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